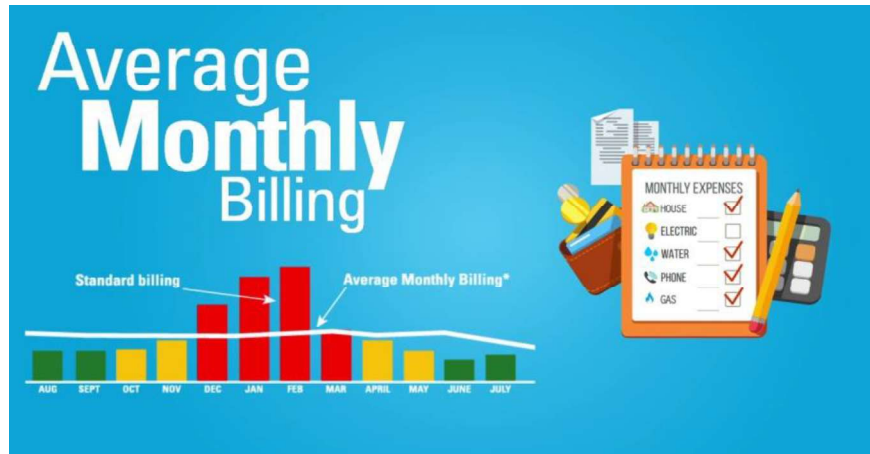


Even out the highs & lows of your monthly utility payments!



The City of Monroe now has Average Monthly Payments (AMP) sometimes referred to as budget billing. The City of Monroe Average Monthly Payment (AMP) program is designed to help customers avoid unpredictable and fluctuating bills by leveling out payments over the year allowing customers to budget their monthly payments. The AMP is for residential customers and is a free service.

Requirements:

- Residential customer must request AMP
- Customer must have had a minimum of twelve (12) months of continuous utility service with the City of Monroe
- Balance should be current with no past due amounts owed
- No non-payment cutoffs within the past twelve (12) months
- If removed from AMP for any reason, can not be added back to AMP for twelve (12) months.

Monthly payment will change each month based on the average of the prior twelve (12) months of bills & will begin with the billing cycle after this agreement. If the account is eligible, extensions may be granted while on the AMP program. If services are cutoff for non-payment or for any reason while on the AMP program, the full balance will be due prior to reconnection and the account will be removed from the AMP program for twelve (12) months.

Fill out the form on our website at www.monroega.com or contact our office at 770-267-3429 to see if your account is eligible for AMP.