

## AGENDA

June 1, 2010

# I. <u>CALL TO ORDER</u>

## II. MATTERS BEFORE COMMITTEE

- 1. FY2009 Audited Financial Statements (CAFR)
- 2. <u>Discussion / Approval Out of State Travel</u>
- 3. <u>GEFA Special Conditions</u>
- III. <u>ADJOURN</u>



## AGENDA

June 1, 2010

Item:
FY2009 Audited Financial Statements (CAFR) Department:
Additional Information:
Financial Impact:
Budgeted Item:
Recommendation / Request:

Viewing Attachments Requires Adobe Acrobat. Click here to download.

Attachments / click to download

2010 CAFR

Cover Memo



## AGENDA

June 1, 2010

Item:
Discussion / Approval - Out of State Travel Department:
Additional Information:
Financial Impact:
Budgeted Item:
Recommendation / Request:

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#### Attachments / click to download

Out of State Travel Info

Cover Memo

# QS/1 to Offer Additional Payment Portal Options

Jim Mitchell, Sales Manager, QS/1 Governmental Solutions

As a part of QS/1's continued effort to improve our customers' efficiency, we will soon offer additional enhanced functionality for our customers' websites and payment portals. QS/1 customers will soon be able to collect Business License/Occupational Tax and Property Tax payments online. QS/1 customers currently have the ability to collect Utility Billing payments through online payment portals.

Once a customer pays a bill online or by telephone with QS/1's IVR system, the clerk will have instant access to the payment information. The account record will then instantly update the account balance.

Another feature will allow your customers to visit the appropriate website and view their payment histories. This will be helpful if they have misplaced a bill or have questions. Customers will be able to view bills from the previous 12 months with an option to print.

These new features will eliminate many of the phone calls that come into your office. QS/1's payment portals will

QS/

make your customers more self-sufficient and your office more efficient.

With Service Pack 16, QS/1 will introduce Document Management for Utility Billing, which allows QS/1 customers to scan and attach documents to accounts, meters and work orders. Customers will have the ability to specify that a document contains Red Flag sensitive data, and based on your set qualifications, only certain employees will be able to view the document.

Document Management also archives reports, which allows our customers to view previously-run reports. QS/1 can make Utility Billing more efficient by eliminating the need to find documents in file cabinets or to store paper copies.

Also in Service Pack 16, QS/1 has completed masking all Red Flag Rules data in our Utility Billing, Accounting, and Payroll software. All enhancements in Service Pack 16 were made with the customer in mind. Our goal is that these enhancements will assist our customers in protecting their customers' sensitive and private information.

Make plans to attend QS/1's Financial Customer Conference at the Westin Hilton Head Island Resort & Spa

AUGUST 23-24 2010 ndustry News

Product & Software Updates Legislative & Policy Updates Revenue-Building Ideas Networking

SAVE THE DATE

"OS/1 2010 Financial Customer Conference is being held at the Westin Hilton Head Island Resort & Spa this year. The focus will be on "Working Smarter" with tools that sharpen your business skills, productivity and workflow.



I'd like to invite you and your associates to join us and share your business successes with your peers. You will attend seminars, hear about product updates and get important industry news that could change the way you do business in the future." —Jim Mitchell, Sales Manager, QS/1 Governmental





## AGENDA

## June 1, 2010

Item:
GEFA Special Conditions Department:
Additional Information:
Financial Impact:
Budgeted Item:
Recommendation / Request:

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### Attachments / click to download

GEFA Special Conditions Info

### EXHIBIT D PAGE 1 OF 1

### SPECIAL CONDITIONS

Recipient: City of Monroe

Loan Number: 2009-L05WS

### EPD:

1. Plans and specifications, prepared by a professional engineer licensed to practice in the State of Georgia, must be submitted to the Drinking Water Permitting & Engineering Program for review and approval prior to construction of the water system improvements. The documents must conform to Section 391-3-5-.05 of the Rules for Safe Drinking Water and applicable sections of the latest edition of the "Minimum Standards for Public Water Systems".

## GEFA:

1. The Borrower shall pay the Lender an origination fee for the Loan in the amount of one percent (1%) of the maximum amount of the Loan, payable on the dates specified by the Lender on not less than thirty (30) days written advance notice.

2. Community will restrict a minimum of \$300,000 in a separate bank account for the purpose of satisfying or guarantying the GEFA debt, to be in place until such time as this GEFA loan is paid in full or GEFA reduces this amount or eliminates this requirement. This account is to be fully funded no later than August 1, 2010.